



Ongava Game Reserve (Pty) Ltd

VAT Number - 0520823-01-5

RESERVATIONS OFFICE

102A Nelson Mandela Avenue | Klein Windhoek
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Website: www.ongava.com

ONGAVA 2024 RECOMMENDED SELLING RATES

Thank you very much for your interest in Ongava, where your custom supports conservation.

RATE INFORMATION

1. Fully Inclusive (FI) rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism and Sustainability Levy, and local drinks – excludes premium imported brands and champagne.
2. Full Board (FB) rate includes only accommodation, dinner, breakfast, lunch, Namibian VAT, Tourism and Conservation Levy – all other extras to be settled direct.
3. The Ongava Research Centre's Discovery Centre situated at Anderssons at Ongava is available to all Ongava resident guests.
4. Transport to / from the lodges is excluded from the below nightly rates. Please contact your Travel Agent for further details.
5. Government Tourism Levy: a mandatory Government Tourism Levy of 1% of the Accommodation Rate, net of Commission and before VAT, is included as above.
6. Conservation Levy: a daily Conservation Levy of N\$1000, non-commissionable, is included.
7. Three adults booking a Family Unit will be quoted as one double room and one single room, not as three persons sharing.

Ongava 2024 Recommended Selling Rates valid 11 January 2024 - 10 January 2025

LOW SEASON: 11 January 2024 – 30 June 2024 & 01 December 2024 – 19 December 2024

HIGH SEASON: 01 July 2024 – 30 November 2024 & 20 December 2024 – 10 January 2025

LOW SEASON							
Namibia Dollars	Basis	Configuration	Including VAT, Levies & Conservation Fee	Conservation Fee commission exempt	Accommodation including VAT & Levies	Excl VAT & Levies	Taxes VAT 15% + NTB 1%
Ongava Tented Camp	FI	Per Person Sharing	15,300	1,000	14,300	13,197	2,103
Ongava Lodge	FI	Per Single Room	19,100	1,000	18,100	16,473	2,627
	FB	Per Person Sharing	7,500	1,000	6,500	6,473	1,027
	FB	Per Single Room	9,400	1,000	8,400	8,111	1,289
	FI	Per Person Sharing	11,500	1,000	10,500	9,921	1,579
Anderssons at Ongava	FI	Per Single Room	14,400	1,000	13,400	12,421	1,979
	FB	Per Person Sharing	10,000	1,000	9,000	8,628	1,372
	FB	Per Single Room	12,500	1,000	11,500	10,783	1,717
	FI	Per Person Sharing	15,300	1,000	14,300	13,197	2,103
Little Ongava	FI	Per Person Sharing	33,300	1,000	32,300	28,714	4,586
	FI	Per Single Room	41,600	1,000	40,600	35,870	5,730
Namibia Dollars	HIGH SEASON						
	Basis	Configuration	Including VAT, Levies & Conservation Fee	Conservation Fee commission exempt	Accommodation including VAT & Levies	Excl VAT & Levies	Taxes VAT 15% + NTB 1%
Ongava Tented Camp	FI	Per Person Sharing	20,300	1,000	19,300	17,507	2,793
Ongava Lodge	FI	Per Single Room	25,400	1,000	24,400	21,904	3,496
	FB	Per Person Sharing	10,000	1,000	9,000	8,628	1,372
	FB	Per Single Room	12,500	1,000	11,500	10,783	1,717
	FI	Per Person Sharing	15,300	1,000	14,300	13,197	2,103
Anderssons at Ongava	FI	Per Single Room	19,200	1,000	18,200	16,559	2,641
	FB	Per Person Sharing	13,200	1,000	12,200	11,387	1,813
	FB	Per Single Room	16,500	1,000	15,500	14,232	2,268
	FI	Per Person Sharing	20,300	1,000	19,300	17,507	2,793
Little Ongava	FI	Per Single Room	25,400	1,000	24,400	21,904	3,496
	FI	Per Person Sharing	44,300	1,000	43,300	38,197	6,103
	FI	Per Single Room	55,400	1,000	54,400	47,766	7,634

Children Rates: valid 11 January 2024 - 10 January 2025

LOW SEASON: 11 January 2024 – 30 June 2024 & 01 December 2024 – 19 December 2024

HIGH SEASON: 01 July 2024 – 30 November 2024 & 20 December 2024 – 10 January 2025

LOW SEASON				
Namibia Dollars	Basis	Child rate	Including VAT & Levies	Rules & Ages

Ongava Lodge & Anderssons	FB	Per Child Sharing	3,300	For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle is mandatory for kids between 6 & 12 years old in combination with FI basis. See vehicle rate under miscellaneous. Includes Conservation Fee.	
Ongava Lodge, & Ongava Tented Camp & Anderssons at Ongava	FI	Per Child Sharing	5,000		
Little Ongava	FI	Per Child Sharing	13,500		
Namibia Dollars					
		HIGH SEASON			
	Basis	Child rate	Including VAT & Levies	Rules & Ages	
Ongava Lodge & Anderssons	FB	Per Child Sharing	6,600	For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle is mandatory for kids between 6 & 12 years old in combination with FI basis. See vehicle rate under miscellaneous. Includes Conservation Fee.	
Ongava Lodge, & Ongava Tented Camp & Anderssons at Ongava	FI	Per Child Sharing	10,800		
Little Ongava	FI	Per Child Sharing	31,800		

CHILDREN NOTES

1. For bookings with children aged between 0 to 5 years the entire camp / lodge must be booked and paid for on exclusive use.
2. Children up to the age of 16 years old are required to always share accommodation with at least one adult.
3. Persons 17 years and older will no longer be considered children and the normal adult rate will apply.
4. Child rates apply only when children aged 16 years and under are sharing with full paying adult/s and must be calculated accordingly i.e. for 2 adults and 2 children in a family unit the costs will be calculated as 2 x adult sharing rate plus 2 x the applicable child rate.
5. In addition, parties with children 12 years and younger are required to book and pay for private activities unless the lodge is booked and paid for on exclusive use. A family booking will depend on the availability of a private vehicle/activities at the selected lodge for the period requested, in combination of FI basis.
6. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use of a vehicle or private activities.
7. The minimum age requirement for activities on the Ongava Game Reserve is:
 - a. Guided nature walks activities minimum age is 12 years.
 - b. Use of the viewing hide minimum age is 12 years.

- c. Bush walk / wildlife tracking minimum age is 16 years.
- 8. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation.
- 9. Due to safety on the Ongava Game Reserve, there is no walking allowed at night, including between the rooms / tents and the main areas.
- 10. For children travelling please advise the ages at the time of the reservation, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

Rates for guides and pilots		
CAMPS	LOW SEASON: 11 January 2024 – 30 June 2024 & 01 December 2024 – 19 December 2024	HIGH SEASON: 01 July 2024 – 30 November 2024 & 20 December 2024 – 10 January 2025
All Camps per single unit FB. Excludes Bar	1,300	1,500

Miscellaneous		NAD
Conservation Fee per day	per person	1,000
Lunch Pack (included in FI rate)	per person	400
Lunch	per person	500
Scheduled Game Drives AM	per person	2,200
Scheduled Game Drives PM	per person	1,300
Scheduled Nature Walk	per person	500
Scheduled Night Drives	per person	1,100
Ongava Airfield Passenger Fee ¹	per person	500
Ongava Camp / Airfield road Transfer each way ²	per person	400
Sole Use Guide & Vehicle (only with FI) ³	per day	16,500

¹ Ongava Airfield Passenger Fee is included in Ongava accommodation rate

² Ongava camp Airfield Transfer is included in Ongava FI accommodation rate

³ Sole Use Guide and Vehicle is included with each Little Ongava reservation.

PILOT AND MISCELLANEOUS NOTES

1. Miscellaneous and Pilot/Guide rates are non-commissionable.
2. The pilot / guide accommodation available at the lodges are not of the same standard as the guest rooms.
3. The pilot / guide rooms have a single bed and are charged as a single guide room.
4. The pilot / guide rate includes accommodation, all meals, park fees, and laundry. All Guide / Pilot / Host drinks are for private use / own account, irrespective of the number and types of drinks. This must be settled directly at the lodge before departure.
5. The pilot / guide rate does not guarantee the occupant automatic participation in guest activities, participation is subject to availability. If the guide / pilot / host needs to participate in the guests' activities, a private vehicle must be booked and paid for (private vehicle only possible on FI basis).

SOLE USE GUIDE AND VEHICLE – PRIVATE VEHICLE

1. The private activity service includes all the standard activities at that lodge, be it guided nature walks, game drives or guided excursions on the reserve or in the Etosha National Park.
2. Private activities are only applicable on an FI basis, not on a FB basis.
3. The group size and party configuration are not a default guarantee for exclusive use of a vehicle or private activities. If guests seek a guaranteed private vehicle and guide, please book, and charge accordingly.
4. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
5. Each Little Ongava reservation includes a sole use Guide and Vehicle.
6. Private vehicles and activities only bookable for consecutive days of entire booking. Ongava cannot accept a reservation request for a private activity on DAY-1 and then again on DAY-3 (DAY-2 might be fully booked). This negatively impacts the Lodge scheduling the guides, resulting in unsatisfactory service.

INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

TERMS AND CONDITIONS

Acceptance of these rates constitutes acceptance of the Terms and Conditions as set out herein.

PAYMENT

All individual bookings are considered “provisional” until the requested 25% non-refundable deposit of the total booking value is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact reservations@ongava.com for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to accounts@ongava.com as confirmation of payment.

BANK DETAILS

Ongava Game Reserve (Pty) Ltd
Bank BIC Namibia Limited, Windhoek, Namibia
Current Account
Account Number: 77590411001
Branch Code: 884001
Swift Code: BBNLNANA

CANCELLATION FEE STRUCTURE

All reservations in a “confirmed” status, are liable for the below cancellation parameters should the booking be cancelled:

<u>Cancellation parameters</u>	<u>Cancellation fee</u>
Cancellation 4 weeks or more before arrival (28 days and more)	25% of total booking
Cancellation 3 weeks before arrival (21 days inclusive)	50% of total booking
Cancellation 2 weeks before arrival (14 days inclusive)	75% of total booking
Cancellation within 1 week before arrival (7 days inclusive)	80% of total booking
No show	100% of total booking

The cancellation fee is calculated on the entire length of stay and the total booking value, including extras such as pilot / guide accommodation, activities, private vehicles, etc.

Ongava has the right to request confirmation of an expired provisional reservation at any time. Where Ongava is able to accept another confirmed reservation, Ongava shall reserve the right to request (not more than 60 days prior to arrival) the confirmation status of a provisional reservation. Within 48 hours of receipt of such advice from the Ongava team, please either fully confirm the reservation in writing or cancel the reservation.

The parties agree that all cancellations or alterations to bookings shall be done in writing only, to reach the Ongava office by email at reservations@ongava.com. No verbal cancellations of reservations are accepted. Any modification/amendment/alteration to an existing confirmed booking itinerary resulting in the value of the revised booking being less than the original booking will constitute a cancellation in part or in full.

CHECK IN / OUT POLICY

Check-in time is from 14h00 and check out time is 10h00.
These times can be flexible with prior arrangement.

ONGAVA GAME RESERVE RESERVATIONS

reservations@ongava.com

Please feel free to contact us at any time for further details.

